

AI-Powered Workforce Management

Solving the Most Difficult Workforce Management Challenges

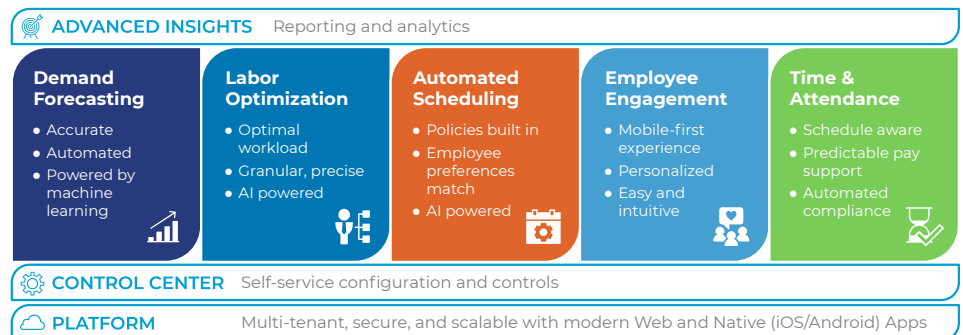
Our cloud-native platform is designed to help you:

- **Implement tight labor cost controls** with automated, data-driven decision-making
- **Address COVID-19 pandemic challenges** with healthy working scheduling protocols
- **Increase employee engagement** with mobile-first, self-service tools so employees can personalize their schedules
- **Master omnichannel planning** with optimized labor forecasts by channel
- **Increase flexibility** and easily schedule employees across local sites and functions without risking compliance violations
- **Increase business agility**, eliminate upgrade costs and avoid steep services fees – get up and running in as little as three months

Maximize Labor Efficiency And Employee Engagement Simultaneously

Legion has a data-driven approach to workforce management. Legion WFM delivers transformational results, including up to 10% labor savings, 98% labor forecasting accuracy, and 95% employee engagement. We help industry leaders in more than 15 countries, and 30,000 locations maximize labor efficiency and increase engagement with their 450,000 employees.

The Legion Platform



AI-Powered, Cloud-Based WFM Platform

Legion WFM platform uses proven AI to deliver optimized labor forecasts and perfect-match schedules. You have the flexibility to deploy select modules or a complete workforce management solution.

Demand Forecasting

Save time and money with AI-powered intelligent demand forecasting. Automatically create labor demand forecasts at 30-minute increments with up to 98% accuracy.

- Pre-integrated external demand drivers: weather, calendars, and custom events.
- Integrated customer demand drivers: traffic, sales, item types, and transactions

Labor Optimization

Get AI-optimized staffing guidance based on forecasted demand and customer labor standards.

- Paired budget constraints – expressed in hours or costs – with fixed or demand-driven labor productivity standards
- Automatically create precise labor plans at down-to-the-minute granularity

Automated Scheduling

Create AI-optimized schedules in a single click. Employee preferences and skills are automatically matched with the optimized labor forecast, compliance requirements, and custom staffing policies to create fully-compliant, perfect-match schedules.

- Automatic schedule generation at the location, district, or headquarters level
- Compliance burdens are eliminated with built-in federal, state, and local compliance policies and union requirements

Employee Engagement

Reduce turnover and improve engagement by giving employees greater control over their schedules with an easy-to-use mobile app. Employees can quickly and easily save scheduling preferences, view upcoming shifts, initiate swaps, sign up for open shifts, and request time off.

- Allow employees to decide when, where, and what kind of work they want to perform, all within set parameters
- Enable easy shift-swapping without the risk of compliance violations
- Easily communicate with employees through push notifications, and chat

Time and Attendance

Easily record, monitor, and track time and attendance with a mobile app, on the web, or a smart kiosk. Legion WFM integrates seamlessly with leading payroll systems.

- Save time with clock auto-approvals and automatic computation of penalty premiums
- Reduce compliance burdens with automatic flagging and violation reporting
- Manage COVID-19 risk with health and safety protocols and accelerate contact tracing

Advanced Insights

Access to powerful self-service data exploration and capabilities that help you explore, analyze, and share real-time WFM analytics easily. Looker analytics platform is embedded in Legion WFM, so teams can:

- Build or customize rich dashboards and share them across the organization with a single click.
- Analyze large volumes of data to investigate trends, predict outcomes, and discover insights

Control Center

Streamline operational management and accelerate time to value with Legion WFM self-service configuration and controls.

- Manage and maintain configurations for users, locations, and location hierarchies
- Get up and running fast with flexible configuration templates for hours of operation, compliance rules, scheduling policies, and shift collaboration policies
- Centrally manage business rules, labor models, and budgets

Legion WFM Platform

Our cloud-native, microservices-based platform integrates seamlessly into existing environments.

- Enterprise-ready: SOC 2 certified, 24x7 support, zero-downtime upgrades
- Multi-tenant: automatically scale without adding to CapEx
- Mature, proven data science, continuous machine learning, and optimization

Transformational Results

- Up to 10% labor savings
- 95% employee engagement
- 14% increase in labor efficiency
- 24% employee retention gain
- 50% lower TCO than legacy solutions